



Current as of May 25, 2020

Valued patrons,

On behalf of the Outdoor Recreation staff, we hope this operations update finds you and your family healthy and safe. We hope to be providing all of your recreational services again soon and have been busy preparing our facilities to meet the public health directives issued by the Wing Commander so that we may safely do so. When we open our doors, hours of operation, services and programs will be offered on a limited basis and will be expanded as the public health directives allow. Please continue to check www.GoPatrick.FL.com and the FSS Facebook pages for updates to all FSS activity operations.

While we operate in this unprecedented time, we encourage you to utilize a variety of communication avenues to reach our customer service representatives, office staff or management. We will answer your inquiries in a timely manner. To facilitate directing your message to the best staff member for assistance, we recommend the following:

Interim ODR Director, Family Campground and ODR Facility Reservation POC: Ms. Naomi Parish.
Email: Naomi.Parish@us.af.mil. Phone: 321-494-8085.

Recreation & R4R Programs Manager, RV Storage POC: Ms. Summer Whisennand.
Email: Summer.Whisennand@us.af.mil. Phone: 321-494-9680.

Outdoor Recreation & Auto Hobby Shop Accounts Manager POC: Mr. Luis Gonzalez
Email: Luis.Gonzalez.51@us.af.mil. Phone: 321-494-9692.

All other inquiries may be addressed at outdoorrecreationpafb@gmail.com or 321-494-2042/2054/9691/9692.

FAMILY CAMPGROUND OPERATIONS.

The campground is closed to new customers. Existing guests may be serviced at the Outdoor Recreation facility Mon, Wed and Fri 10 am – 12 pm. Hosts are on duty Mon thru Sun 12 – 8 pm.

RV STORAGE LOT.

We are currently renewing for the Apr 1 through Sep 30, 2020 (6 months) and/or Apr 1, 2020 through Mar 31, 2021 (12 months) periods. For your convenience, we have extended the due date for renewals until Jun 1. Late fees will be assessed after Jun 15, effective as of Jun 1. The new gate codes will be in effect as of 8 am on Jun 1 and we will email the codes to the email addresses of record on the existing contracts. The conditions for renewal and for keeping your item(s) in storage remain unchanged.

RECREATIONAL LODGING.

These facilities remain closed and we are handling existing reservations directly with the customer. Reservations that can no longer occur will be refunded or rebooked to a later date per customer choice. New reservations may be made provided they are 12 months in advance.